

### North Carolina Local Health Department Accreditation

## **Accreditation 101**

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December 13, 2011

### Agenda:

- Purpose of Accreditation
- Basic components of the process
- Where are we now??
- Tips for preparation
- Where are we going?
- Benefits of Accreditation
- Questions?





## North Carolina

LOCAL HEALTH DEPARTMENT ACCREDITATION

Strengthens state and local partnerships

**Identifies** areas for improvement

**Purpose of Accreditation**  Recognizes an agency's strengths

**Measures capacity** to perform the 10 essential services of public health and the 3 core functions

Assures a strong public health system is in place

# **Basic Components of the Accreditation Process**

- Self-Assessment by the Agency
- Site Visit
- Board Adjudication



### Where are we now?

- 2004 & 2005 pilot process
- Legislatively mandated as of 2006
- 61 Accredited Local Health Departments as of July 2011
  - 8 up for review 12/16/11 (5 re-accred, 3 initial)
- Interpretation Document continues to improve and evolve
- Re-Accreditation site visits well underway
- Rich Rosselli joined program staff in October 2011



## **Tips for Preparation**



### **HDSAI** Interpretation Document

- Available on Accreditation website
- Interpretation includes:
  - Intent of the Activity
  - Questions for site visitors to consider
  - Guidance for collecting documentation
- Use and Offer Feedback to Accreditation Staff

#### **READ VERY CAREFULLY!**

- Pay close attention to:
  - 'AND' & 'OR'
  - 'One of the following'
  - 'Dated within the past 12 months'
  - Don't just assume you have interpreted correctly
    - refer to the Interpretation Document

# Documentation Timeframe Requirements for *INITIAL ACCREDITATION*:

#### Two Year Rule for Documentation:

 All documentation must be dated within 2 years of your official notification date unless the HDSAI states otherwise

# Documentation Timeframe Requirements for *RE-ACCREDITATION*:

- Unless the activity or documentation requirement states otherwise, evidence can be used from any time since the department's previous site visit.
- Some Re-accred requirements replace the former documentation requirement
- Some Re-accred requirements state evidence should be provided annually since the previous site visit.
  - Utilize tracking tool developed by accred program

#### After accreditation...It's not over!

- You should definitely celebrate!!
- Accreditation is a continuous process and should become a part of the department's culture
- Accreditation expires in 4 years
- HDSAI due 6 months prior to expiration
- Don't wait until last minute to get started on re-accreditation!

### Resources for Local Health Departments

- Accreditation Staff
  - email or phone
- Assigned Nurse Consultants
- Accreditation Website
  - www.sph.unc.edu/nciph/accred

### Where are we going?

- Continuing to improve process and standards
  - Standards Workgroup
    - Reviewing and revising standards
    - Proposed revisions to Scoring Requirements
- Determining what NC's relationship with the National accreditation program Public Health Accreditation Board (PHAB) will be
  - Dual Accreditation pilot?
  - Adopt PHAB standards as our own?



### What's in it for you? Benefits of Accreditation

- Communicates value of public health
- Provides a team building opportunity
- Promotes staff understanding
- Highlights strengths
- Identifies areas for improvement
- Facilitates goal setting
- Motivation to update policies, manuals, and records
- Improves relationship with BOH













## Questions









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